



Your MPRN Number is

Invoice Number: 123456	1
Account Number: 654321	2
Date of Issue: 04/08/2009	

M	100100100100			3
	DG	MCC	Profile	
	DG1	MCC01	01	

5 General Enquiries: 1850 40 40 70 (08.30-18.00) 6 Emergencies: 1850 372 999 (24 hours)

**7 Billing Address:**  
 Joe Bloggs  
 Main Street  
 Sea Town  
 Co. Dublin

**8 Supply Address:**  
 Joe Bloggs  
 Main Street  
 Sea Town  
 Co. Dublin

**26** **By choosing Airtricity as your greener energy supplier...**

During this billing period, you have saved 200 kgs of CO<sub>2</sub> from being released into the atmosphere.

Fuel Mix & Environment impact information, see reverse of bill.

**Manage your account online**

- Submit actual meter readings
- View your bills online
- Cost & Consumption reports

Log on at [www.my.airtricity.com](http://www.my.airtricity.com)

Summary of charges since last statement				
Description	Date	Amount €		
<b>9</b> Balance forward				79.74
Payments received	29/07/2009			-79.74
<b>11</b> Amount due before this bill				0.00
Detail of charges for billing period				
Description	Units <b>12</b>	MIC <b>13</b>	Rate € <b>14</b>	Amount €
Domestic Urban 24hr	440.00		X.XXXX	XXX.XX
Standing Charge P1 Dom Urban	31.00		X.XXXX	XXX.XX
PSO Levy - Domestic <b>16</b>	1.00	12	X.XXXX	X.XX
<b>17</b> VAT at 13.5%				XXX.XX
Total costs for this period <b>18</b>				XXX.XX
Total VAT <b>19</b>				XXX.XX
Total charges for this period <b>20</b>				XXX.XX
<b>21</b> Total amount outstanding				75.73
<b>22</b> TOTAL DUE				€ 75.73

**23** Billing Period  
01/07/2009 to 01/08/2009

**24** Payment Method  
Cheque

**25** Payment Due  
18/08/2009

**27** REMITTANCE ADVICE


Customer Account No.	Amount Due	
654321	75.73	

Complete this slip and send with your payment to:  
 Accounts Receivable  
 Airtricity Limited  
 Airtricity House  
 Ravenscourt Office Park  
 Sandyford  
 Dublin 18

Cheques

Other

Total €



BP-ROLE

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**28 Usage Details**

Description <b>29</b>	Meter No.	Previous Reading <b>30</b>	Date	Interim Reading <b>31</b>	Date	Present Reading <b>32</b>	Date	Multiplier <b>33</b>	Usage <b>34</b>
24hr	A0001234	15163 (E)	01/07/2009	15471 (A)	23/07/2009	15603 (E)	01/08/2009	1.0	440

(A)= Actual Meter Reading

(E)= Estimated Meter Reading

(C)= Customer Meter Reading

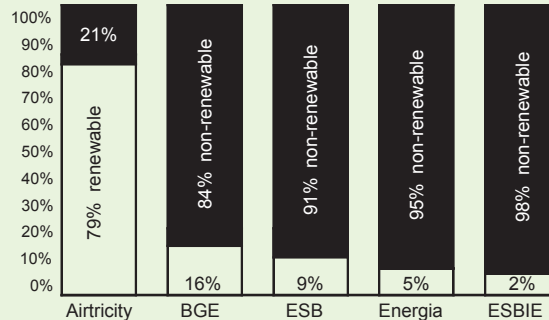
**Meter Readings**

Every electricity customer has a consumption pattern based on previous usage. All estimates are based on this historical pattern of consumption. If at any stage you are not satisfied with an estimated reading, you can provide us with an actual meter reading and we will incorporate this into the calculation of your next bill.

Your meter was last read on 20/08/2009. If you would like to submit a meter reading, please visit [www.airtricity.com](http://www.airtricity.com) or call us on 1850 40 40 70.

**Airtricity - No.1 for Renewable Energy **35****

During 2007, electricity supplied by Airtricity has been sourced from:	%
Renewable	79%
Gas	11%
Coal	7%
CHP	0%
Peat	1%
Oil	2%
CO <sub>2</sub> emissions - Kilograms of CO <sub>2</sub> emitted per MWh Airtricity 142kg / Average for Ireland 538kg	



The purpose of this Fuel Mix Disclosure, published by the CER (Commission for Energy Regulation), is to show customers where their electricity comes from.

This disclosure is based on 2007 figures and shows that 79% of our energy comes from renewable resources.

From time to time, in order to meet the demand of our customers, we must take electricity from the system (which is not renewable) to ensure there is constant supply for all of our customers.

Further information is available to view on the CER website [www.cer.ie](http://www.cer.ie)

**Moving Premises**

If you move premises, you must provide us with a meter reading on your last day at the premises and a forwarding address so that we can send you a closing bill. **You remain liable for all subsequent charges at that premises until a final meter reading is provided to us.** Simply call us on 1850 40 40 70 with your final meter reading or visit your account online at [www.my.airtricity.com](http://www.my.airtricity.com).

**Overdue Accounts**

If you envisage any difficulties with regard to paying your bills, please contact us immediately and in confidence at 1850 40 40 70 to organise a suitable arrangement. Airtricity reserves the right to discontinue the supply of electricity in the event of non-payment of an account.

**Public Service Obligations Levy (PSO Levy)**

This public service obligations levy relates to the purchase by ESB of the output of certain peat generated electricity, in the interests of security of supply, and the output of certain generating stations using renewable, sustainable or alternative forms of energy, in the interests of environmental protection, in accordance with a Public Service Obligations Order made pursuant to the Electricity Regulation Act 1999.

**Airtricity Complaints Process**

If you have a complaint, please call our Customer Service team on 1850 40 40 70. If your complaint has not been resolved to your satisfaction, you may request to be put in contact with the Customer Service Manager (at the same number). If at this stage you are still not satisfied with the outcome, you may refer your complaint to the Energy Customers Team at the Commission for Energy Regulation. Contact them at The Exchange, Belgard Square North, Tallaght, Dublin 24. Tel: 1890 404 404 Email: [energycustomers@cer.ie](mailto:energycustomers@cer.ie).



## Cheque & Direct Debit

- 1 Invoice Number:** This is a sequential reference number for your bill. Each bill has its own invoice number.
- 2 Account Number:** This is your Airtricity Account Number. You have one Airtricity Account Number which covers all premises (except for Max Demand and Interval meters which are allocated a separate Account Number)
- 3 MPRN Number:** This stands for Meter Point Reference Number. This is a unique reference number which identifies where your meter is positioned.
- 4 DG, MCC, Profile:** Used to identify DUoS Group, Meter Configuration and Usage Profile.
- 5 General enquiries:** Please call 1850 40 40 70 to contact Airtricity Customer Service with account queries
- 6 Emergencies:** Please call 1850 372 999 to report an electricity interruption or emergency to ESB Networks
- 7 Billing Address:** This is your chosen postal address.
- 8 Supply Address:** Address of the premise being supplied with electricity.
- 9 Balance forward:** This is the total balance due from your previous billing period.
- 10 Payments received:** These are the payments received since your previous billing period.
- 11 Amount due before this bill:** This is the amount outstanding for payment before the charges for the current billing period.
- 12 Units:** The number of units used on a particular tariff are charged per kWh, standing charges apply to charges per day and the PSO levy applies to charges per month.
- 13 MIC:** Maximum Import Capacity is the specific capacity contract (agreed between the premise owner and ESB Networks) for the amount of electricity that can be safely used.
- 14 Rate:** Rate charged per electricity unit used.
- 15 Standing Charge:** This is a fixed monthly charge applied to cover the costs of metering services.
- 16 PSO:** Public Service Obligation Levy. This public service obligations levy relates to the purchase by ESB of the output of certain peat generated electricity, in the interests of security of supply, and the output of certain generating stations using renewable, sustainable or alternative forms of energy, in the interests of environmental protection, in accordance with a Public Service Obligations Order made pursuant to the Electricity Regulation Act 1999.
- 17 VAT:** VAT payable on your electricity usage, including PSO and Standing Charges.
- 18 Total costs for this period:** Total costs for this billing period, excluding VAT.
- 19 Total VAT:** Total VAT charges.
- 20 Total charges for this period:** Total charges for this billing period, including VAT.
- 21 Total amount outstanding:** This is the total amount outstanding for payment and incorporates 'Total charges for this period' (see no. 20) plus 'Amount due before this bill' (see no. 11).

- 22 Total Due:** This is your account balance at time of bill issue. For direct debit customers, this is the amount which will be debited from your account on the payment due date.
- 23 Billing Period:** This is the period for which your electricity consumption is billed.
- 24 Payment Method:** This is your chosen payment option.
- 25 Payment Due:** Bills must be cleared by the payment date.
- 26 Your contribution is making a difference:** Shows the amount of kg's of CO<sub>2</sub> you have saved from being released into the atmosphere (this billing period) as a result of using greener electricity from Airtricity.
- 20 Remittance Advice:** You should detach this and submit with any non-direct debit payments.
- 28 Usage Details:** Outlines your meter readings. Both Present and Previous meter readings are shown – as well as any Interim meter readings, if applicable. Estimated meter readings are used if no actual readings are available (and are marked as such). To ensure your account is as accurate and as current as possible, you may provide us with a meter reading, either by visiting <https://my.airtricity.com> or by calling our Customer Service Team on 1850 40 40 70.
- 29 Description:** Details the meter type.
- 30 Previous Reading:** This is your meter reading at the start of this billing period.
- 31 Interim Reading:** Meter readings received between the Previous and Present readings.
- 32 Present Reading:** This is your meter reading at the end of this billing period.
- 33 Multiplier:** For customers who use large amounts of electricity, meters may not have sufficient capacity to register consumption, so a 'multiplier' must be used. Therefore, only a fraction of the actual kilowatt hours consumed is recorded on the meter. The units recorded must be multiplied by a specific factor – the 'multiplier' – to determine the Usage.
- 34 Usage:** Number of electricity units used at that particular meter. This is calculated by taking the Present Reading units from the Previous Reading units (incorporating Interim Reading units, if applicable) and multiplying by the 'multiplier' (if applicable).
- 35 Fuel Mix Disclosure:** A full disclosure of where our electricity comes from, this is published by the CER (Commission for Energy Regulation).